



Thought Logic

We **Listen** to you to **Ask** and **Understand** requirement to **Execute** to custom made model.

Know

About us

MedZeus is a business process management (BPM) company, provides broad range of US Healthcare specific services. We offer to provide full service Revenue Cycle Management services for both Physician and Hospital, out-patient facilities. Our services will include full service medical billing, medical coding, Provider enrolment and credentialing, demographics, charge capture, pre-AR, cash management, credit resolution, account receivable and dashboard reporting.

With our high performance and quality RCM services, we help our clients obtain financial reimbursement for the services they render to their patients. We do so in a business environment of high principles, compliance and reliability



Mission



With exceptional business processing solutions, Medzeus provides comprehensive end-to-end Revenue cycle management services for medical practices and facilities. We aim to provide the most cost-effective solutions through the best operational and transitional methods and processes to ensure that our customers can focus their internal resources on their core business functions – thereby significantly improving the efficiency of their daily operations and reducing costs.

Vision



To be a leading provider of Healthcare practice management solutions and knowledge based services to global clientele by offering value through innovative use of technology and harnessing the highest potential of its people.

Service delivery

METHODOLOGY

PROJECT PREPARATION

- This phase is handled by a dedicated transitions team in association with operations, Quality, technology, finance and human resources functions.
- We Ask and Understand the client's requirement and document the key project goals. Roles and responsibilities of key stakeholders are defined and the team is prepared for the knowledge transfer.



PROCESS IMPROVEMENT

- Constant review with SMEs to verify that a correct understanding and full capture of the current process has been obtained.
- Use project data to analyse the performance results and identify opportunities to plan for improvement.
- Continuous improvement is done through Plan -> Do -> Check -> Act -> method.
- These efforts seek to do 'incremental' improvement over a specified time or 'break-through' improvement all at once.

PROJECT EXECUTION

- Project execution plan which includes ramp up, technology, training requirements, risk analysis is validated.
- Preparation of training documents, SOPs, process manuals are done.
- Project success criteria and SLA metrics which includes production and quality goals are defined.
- Compliance tests and audits are done.
- Operations team take the responsibility of the project.

PROJECT STEADY STATE

- Key performance indicators are monitored to make sure it is 'business as usual' for the client.
- Project management and performance reports are generated and shared with the client as per pre-defined timelines.
- Ensure continuous manpower planning and optimize training resources.
 - Ensure visibility on project related statistics like staff count, competency, attrition, absenteeism, training and development and regulatory compliance.

QUALITY MANAGEMENT

- We mirror our client's quality methodology (if any) to make sure our services are in line with our client's expectations.
- Set quality, risk and performance standards for the project as a whole and as well for each of the team members.
- Constant audits are done to ensure all of the performance attributes remain strong.
- Corrective actions are implemented wherever necessary.



Our SOLUTIONS

We are a full service medical billing company offering you with comprehensive, personalized and cost-effective solutions in claims billing and patient accounting services. We pride ourselves with our multi-speciality efficient, knowledgeable and experienced team of billers and coders. Our team ensures accurate, compliant charge posting and our analysts work with the payers to ensure prompt and correct payment. With our best in class services you can be sure your revenue cycle processes are taken care of and are in safe hands.



REVENUE CYCLE MANAGEMENT

We offer wide ranging, flexible and result driven outsourcing services with our full service billing model. We help with every step of revenue cycle management process. Our professional approach and expertise always helps our client by freeing with the complex tasks of billing and follow-up functions. Our services are tailor-made to meet individual client's specific requirements.

Our services include..

- Patient scheduling
- Eligibility and Benefits verification
- Demographics entry
- Demographics verification
- Pre-AR verification
- Medical coding
- Charge capture
- EDI transmission
- EDI rejection management (claim edits)
- Payment posting
- Credits resolution
- Refund processing
- Correspondence & denials posting
- No Response follow-up
- Denials and Appeals management
- Customer service (patient calling)



CLINICAL CODING & ABSTRACTING

Accurate coding is an essential part of medical billing process to ensure enhanced revenue and also to minimize compliance risks. Our highly skilled and expert team of certified coders, with proven ability in delivering results within the set stipulated timelines provide a seamless experience for our customers.

We offer surgical and diagnostic coding across major medical specialities. Our services also include dual coding and ICD-10 integration.

Hospital coding

- Inpatient
- Observation
- Outpatient surgery
- ED coding
- Outpatient ancillary
- Clinic
- Psychiatric
- IR

Professional Coding

- EDI rejection management (claim edits)
- Payment posting
- Credits resolution
- Refund processing
- Correspondence & denials posting
- No Response follow-up
- Denials and Appeals management
- Customer service (patient calling)

Information SECURITY

Data security

We use Virtual Private Networks and secured FTP servers for data transmission to provide maximum security to client's data.

Employee confidentiality

We do Employee pre-recruitment checks and post Recruitment compliance procedures and secure confidentiality in data and related client's information.

HIPAA compliance

We ensure strict compliance with HIPAA procedures and guidelines by our employees. Mandatory periodical employee training is carried out to keep them abreast of the latest developments in HIPAA procedures and guidelines.

Technology

state-of-the-art hardware and software enable our clients to derive maximum mileage in comparatively less amount of time and money.



HAPPY TO HELP

We are happy to help and answer any of your questions

For more information please connect to us at info@medzeus.com